

Missouri Department of Transportation
Kevin Keith, Director

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ADDENDUM 002 Request For Proposal Managed Care and PPO Network For Workers Compensation RFP 6-120501LK

Offerors should acknowledge receipt of Addendum 002 (TWO) by signing and including it with the original proposal. The due date for receipt of proposal has not changed by this Addendum. Accordingly, the following clarifications, and or additional information, are believed to be of general interest to all potential Offerors. All other terms and conditions remain unchanged and in full force.

Name and Title of Signer (Print or type)	Name and Title of Department Authority Leann Kottwitz Senior General Services Specialist
Contractor/Offeror Signature (Signature of person authorized to sign)	Department of Transportation <i>Leann Kottwitz</i> (Authorizing Signature)
Date Signed:	Date Signed:04/20/2012

Please see attachment for clarifications.



*Our mission is to provide a world-class transportation experience that
delights our customers and promotes a prosperous Missouri.*

www.modot.org

Question:

Describe the “automated means of interfacing” with your current vendor (Scope of Work, C. #5).

Response:

We currently send invoices and receive adjudication sheets electronically from our vendor. Bills are scanned and submitted through a FTP site and are returned via e-mail.

Question:

Total bill/claim volume for 2011?

Response:

There were over 5,000 invoices submitted and processed by our PPO network in 2011.

Question:

Number of cases utilizing telephonic case management for 2011?

Response:

We do not use telephonic case management.

Question:

Number of cases referred to on-site (field base) case management for 2011?

Response:

We made 61 referrals in 2011.

Question:

Number of cases requiring disability management?

Response:

We use only field nurse case management.

Question:

What is the current price/hourly price for Field Case Management?

Response:

We currently pay \$65/hour for professional time and \$32.5/hour for travel time.

Question:

What is the current price/hourly price for Telephonic Case Management?

Response:

N/A

Question:

How many referrals were made to MODOT's case management vendor in 2011 for Field Case Management?

Response:

We made 61 referrals in 2011.

Question:

How many referrals were made to MODOT's case management vendor in 2011 for Telephonic Case Management?

Response:

N/A

Question:

Is MODOT interested in a 24/7 triage telephonic case management program?

Response:

No.

Question:

The team wants to know if you want the proposal to respond to each item in the scope of services or if you would prefer a narrative overview of how we will provide services to comply with the required scope of services? We are hoping to put together a proposal that will be a bit creative and unique that represents our ability of offer you a truly comprehensive program but don't want to respond outside the RFP and be considered non-responsive.

Response:

We would like a narrative overview of how services will be provided, but any attention to details would be helpful. Additional information will help us make a more educated decision.

Please refer to this section in the RFP:

Section (4) Proposal Submission Information – Paragraph 3:

Public Inspection: The Offeror is hereby advised that all proposals and the information contained in or related thereto shall be open to public inspection and that MHTC does not guarantee nor assume any responsibility whatsoever in the event that such information is used or copied by individual person(s) or organization. Therefore, the Offeror must submit its proposal based on such conditions without reservations.

Question:

Can you let us know the number of claims incurred over the last 3 years, along with the indemnity/med only split along with the amount of medical paid annually? If you can provide a loss run, that may be the easiest and most comprehensive method.

Response:

	Lost time cases	Med only cases	Amt. paid in medical
2009	87	565	\$4.6M
2010	75	418	\$4M
2011	77	409	\$8M

Question:

The number of claims that have nurse case management assigned annually and of those claims, how many are field case management and how many are telephonic?

Response:

We made 61 referrals in 2011, all of which were field case management.

Question:

The RFP also requires a systems data interface for medical bills. Depending on what system you are using for claims administration it is likely that we already have this interface completed. If not we will need to build that interface, can you let us know what system MoDOT is using for administering claims?

Response:

We currently use Riskmaster X as our claims administration software.

Question:

The RFP stipulates that the proposals be limited to 50 pages. Does the 50 page limitations apply to attachments to the proposal such as resume', screen shots, insurance certificates, etc..?

Response:

Yes, the only pages that will not count are the signature pages and pricing pages provided in the RFP.